

HPMS E-Mail

Date: July 29, 2026

Subject: September 2026 Quarterly Compliance Officer Call

Good afternoon,

CMS will host its third quarterly Compliance Officer Call on September 15, 2026. You are receiving this email because you are registered as the Medicare compliance officer within the HPMS module.

These quarterly educational sessions are intended to be interactive and collaborative. CMS aims to foster meaningful dialogue that supports the identification of effective compliance approaches and provides an opportunity for compliance officers to discuss strategies to strengthen compliance programs.

Compliance officers may share the registration link below with their internal compliance staff and those individuals who are responsible for implementing and maintaining compliance with CMS requirements, including staff in your first-tier, downstream, or related entities (e.g., PBMs) who assist with compliance activities. To ensure the discussion remains focused on operational application and peer exchange, attendance is limited to those individuals/entities.

To register, please click on the following link:

https://cms.zoomgov.com/webinar/register/WN_APmd0uAbR4qX1_QjMDfY2g

We will be closely monitoring registration to ensure that these calls remain a space where compliance officers can feel comfortable engaging in open discussions and collaboration with CMS.

Please note: During the call on September 15, 2026 we will be soliciting feedback on the Compliance Program Guidelines in Chapters 9 and 21. We have attached to this email a list of our initial questions related to the chapters. We encourage all attendees to review these questions and provide feedback **prior to the September quarterly call** to help facilitate discussion.

Please direct all feedback and questions to the compliance program policy mailbox at parts_c_and_d_cp_guidelines@cms.hhs.gov.